

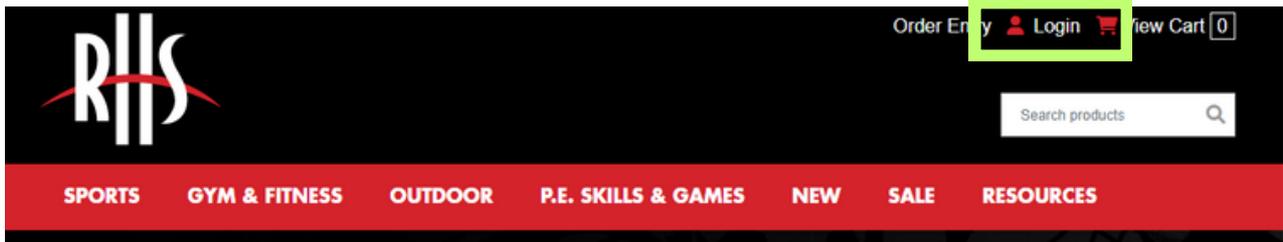


rhsports.com.au

HOW TO LOGIN TO YOUR ACCOUNT

Step 1: Visit rhsports.com.au

Click on the Login icon at the top right hand corner of the page, above the search bar.



Step 2: Enter your unique username (User ID) and password.

Please note - passwords are case sensitive.

Username can be found on the front cover of your 2024 RHSports catalogue if you received one.

WHAT HAPPENS IF I DON'T KNOW MY PASSWORD?

Step 1: Click on the link that says “Forgot your user ID or password”

Registered Customer - Log In

Shopping for a school, club or organisation? Log in below with your account code to pay now or pay later on account.

rhs-admin

.....

Note: Passwords are case sensitive.

Forgot your user ID or password?

SIGN IN >

Step 2: Type your User ID into the highlighted box as shown below. (**You do not have to type in an email address as well**).

User and password request

If you have forgotten your password, fill in either your user ID or your e-mail address below and press the Submit request button. In a few minutes you will receive an e-mail reminding you of your user ID and password.

USER ID

E-MAIL ADDRESS

Note: The user ID or e-mail address you provide here must match the information on your account with us.

Step 3: Click SUMBIT REQUEST

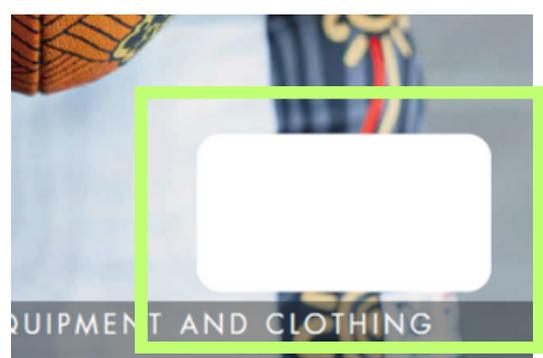
Once the request has been sent, a temporary password will be sent to one of the email addresses linked to your account.

Step 4: Once you have received the email, login using the temporary password that you received. This temporary password is valid for 24 hours.

Step 5: You will then be prompted to create a new password.

WHAT HAPPENS IF I DON'T KNOW MY USERNAME?

Check the front cover of your RHSports catalogue.



WHAT HAPPENS IF I DON'T KNOW THE EMAIL ADDRESS ASSOCIATED WITH MY ACCOUNT?

If you do not know the email address that is registered with the account, please contact your local RHSports Sales Rep, who will be more than happy to help out.

Their contact details and areas are:

Patrick Corboy (North of Melbourne, NSW) – patrick.corboy@rhsports.com.au or 0418 387 004

Jeff Dodd (South East of Melbourne, ACT) – jeff@rhsports.com.au or 0425 819 089

Meagan Harvey (East of Melbourne & Dandenong Ranges) – meagan.harvey@rhsports.com.au or 0466 747 343

Shaun Panayi (Inner & East of Melbourne, Tasmania) – shaun@rhsports.com.au or 0425 730 842

Spencer Worrall (West of Melbourne, South Australia) – spencer.worrall@rhsports.com.au or 0418 326 035

Robyn Graham (South & West NSW) – robyn.graham@rhsports.com.au or 0412 058 357

Lizzie Robertson (North & North West NSW) – lrobertson@rhsports.com.au or 0419 352 544

For customers in Western Australia, Queensland and Northern Territory, please contact our customer service team on the details below.

If you need to contact our customer service team, please reach out on:
1800 819 124 or customerservice@rhsports.com.au